

Amendment Number 2
to
Contract Number DIR-TSO-2549
between
State of Texas, acting by and through the Department of Information Resources
and
Language Line Services Inc.

This Amendment Number 2 to Contract Number DIR-TSO-2549 is between the Department of Information Resources (“DIR”) and Language Line Services, Inc. (“Vendor”). DIR and Vendor agree to modify the terms and conditions of the Contract as follows:

1. **Contract, Section 1. Introduction, A. Parties** is hereby restated in its entirety as follows:

A. Parties

This Contract for products and related services is entered into between the State of Texas, acting by and through the Department of Information Resources (hereinafter “DIR”) with its principal place of business at 300 West 15th Street, Suite 1300, Austin, Texas 78701, and Language Line Services, Inc. (hereinafter “Vendor”), with its principal place of business at One Lower Ragsdale Drive, Building 2, Monterey, California 93940.

2. **Contract, Section 2. Term of Contract** is hereby amended as follows:

DIR and Vendor hereby agree to extend the term of the Contract for one (1) year through May 15, 2017, or until terminated pursuant to the termination clauses contained in the Contract. Prior to expiration of the term, DIR and Vendor may extend the Contract, upon mutual agreement, for one (1) addition one-year term.

3. **Appendix A, Standard Terms and Conditions for Services Contracts dated 02/05/14**, is hereby replaced in its entirety with **Appendix A, Standard Terms and Conditions for Services Contracts dated 09/24/15**, as attached.
4. **Appendix C – Pricing Index** is hereby restated in its entirety and replaced with Appendix C - Pricing Index attached hereto.

All other terms and conditions of the Contract not specifically modified herein shall remain in full force and effect. In the event of a conflict among provisions, the order of precedence shall be this Amendment 2, then Amendment 1, and then the Contract.

IN WITNESS WHEREOF, the parties hereby execute this amendment to be effective as of the date of the last signature, but in all events, no later than May 15, 2016.

Language Line Services, Inc.

Authorized By: Signature on file

Name: Michael F. Schmidt

Title: CFO

Date: 5/3/16

The State of Texas, acting by and through the Department of Information Resources

Authorized By: Signature on file

Name: Dale Richardson

Title: Chief Operations Officer

Date: 5/6/16

Office of General Counsel: David Brown 5/5/16